



SOLUTIONS & SUCCESS The Inside Story

**OneSource Technology Helps
Korol Financial Group With
Phone System Flexibility**

Korol Financial Group, in Wichita, Kansas, provides comprehensive advice, strategies, and support in a genuine, approachable environment with more than 40 years of combined industry experience.

They chose to partner with OneSource Technology on a state-of-the-art phone system because their previous system, which was only three years old, was already out of date and wasn't user-friendly.

"We weren't even able to change the greeting," says Craig Korol, President, Korol Financial Group. "The only contact they had with our old provider was when there was a problem. Having OneSource Technology assist with our phone system is the best decision we've made."

About four years ago, Korol Financial Group moved to OneSource Technology as their technology provider. When others had moved to total remote service, OneSource Technology had someone visit Korol Financial Group once a week to make sure everything was okay and to find out if they had any questions.

It was during one of those visits that they mentioned their phone system issues. OneSource Technology came back to Korol Financial Group with a solution. The Korol Financial Group staff felt certain that this boots-on-the-ground service would be helpful and attentive to their needs.



More Than Just A Phone System

Korol Financial Group recognizes this phone system as a great service for those who travel to seamlessly conduct business. Now they no longer have a need for desktop phones. The new system is more than just a phone, they can support Zoom meetings as needed as well.

“We can be anywhere and a call can ring through to our app from OneSource Technology, giving us the flexibility our business needs as we travel for meetings and seminars,” says Craig.

Seamless Implementation

OneSource Technology oversaw the migration to the new system, which was seamless. There were other companies that OneSource Technology needed to coordinate with to get bandwidth and Internet service needed. The OneSource Technology team worked through everything over a single weekend.

This may have resulted in less than an hour of down time, but it did not affect Korol Financial Group’s business. After the switch was complete, OneSource Technology tested the system to ensure it was working correctly.

“They make doing business easier and they fit our business very well. Moving to new technology made the ease of doing business 1000% better.”

- Craig Korol, President, Korol Financial Group.